

# Smartravel Ebike App Instruction

## *GPS Positioning*

*Anti-theft, remote control, abnormal alarm, riding track record*

*Everything is under your control*



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## (1) GPS device instruction

### 1. GPS tracker installation position as below



### 2. GPS serial number:

Please fill in the below GPS serial number when you use the Smart App first time.



## (2) Download APP

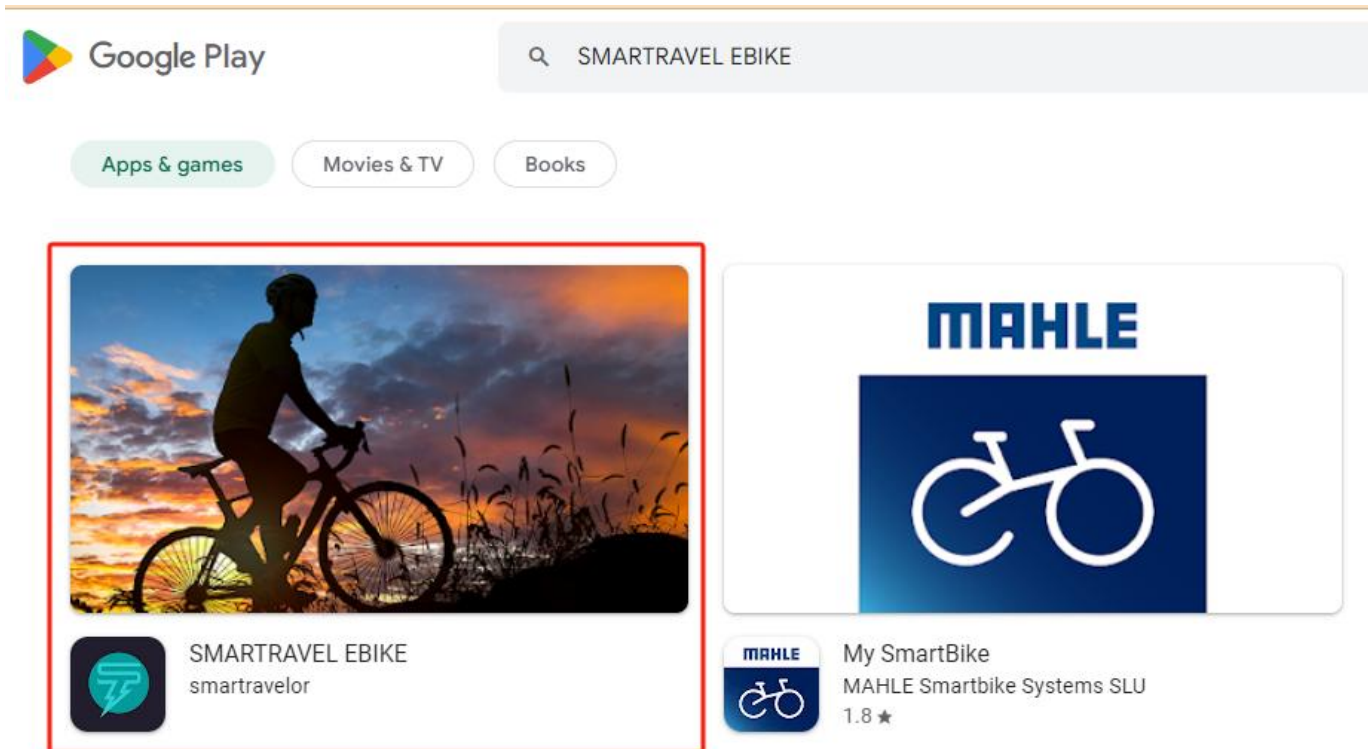
### 3. Scan QR code

Scan below QR code to enter the download page and choose the right version for IOS or Android cellphone system.



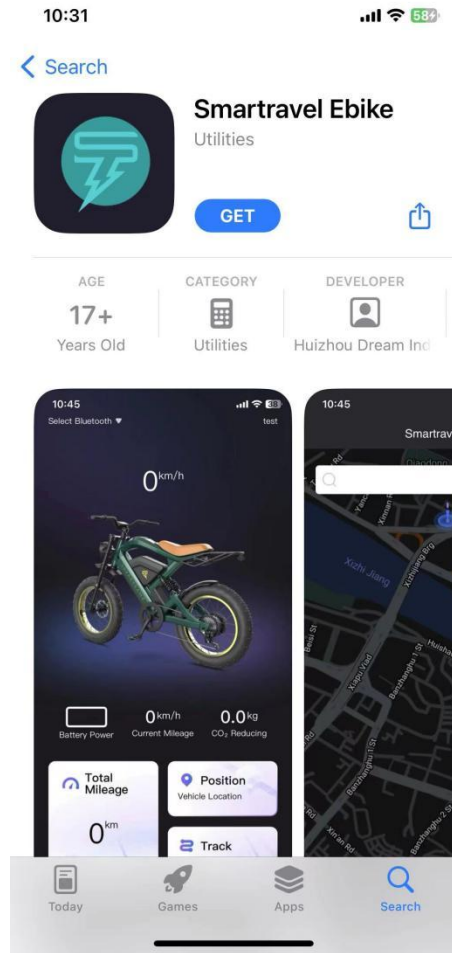
### 4. Google play

Please search "SMARTRAVEL EBIKE" on Google Play



## 5. App Store

Please search “SMARTRAVEL EBIKE” on App store



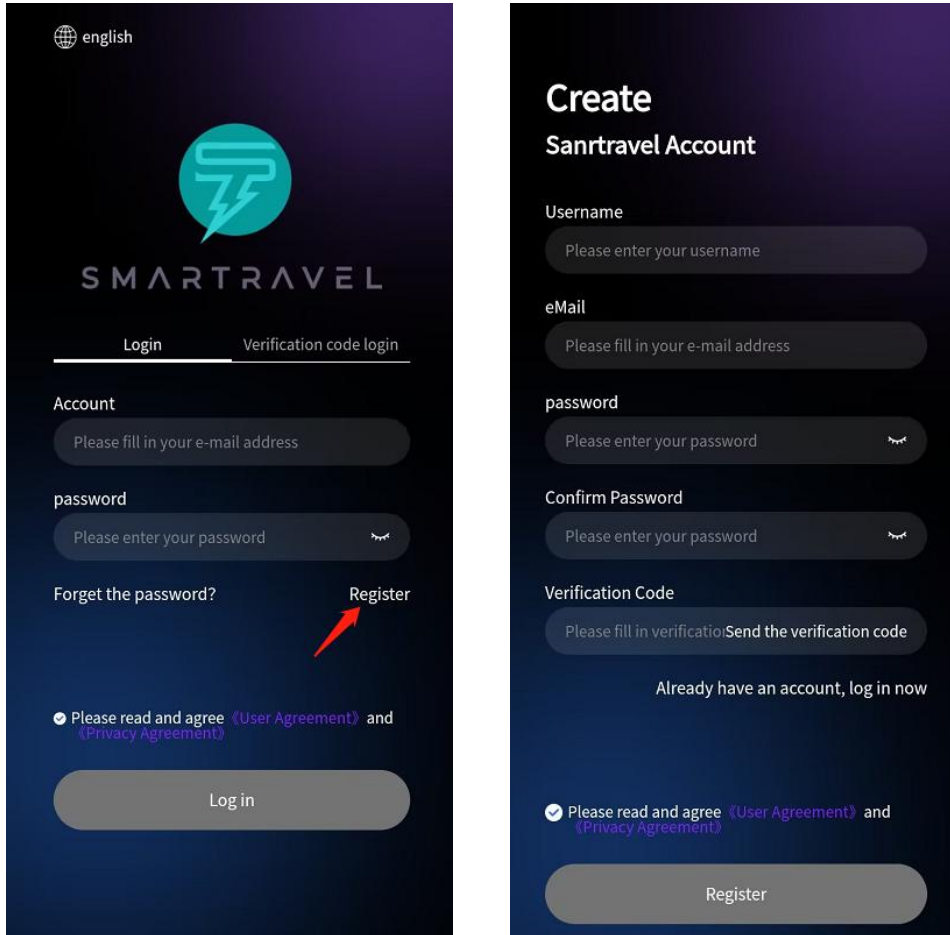
### (3) Register

#### 1. Register

- (1) Download and run the app and go to the login page.
- (2) When using the APP for the first time, you need to register an account and click the Register Login button in the lower right corner of the page.
- (3) Fill in the user name, email (used to receive the verification code), password, and confirm the password.
- (4) Click Send Verification Code, and the verification code will be sent to the email address you filled in.
- (5) Enter the correct verification code and click the registration button to complete the

registration.

(6) Automatically return to the login page after successful registration.



The image displays two screenshots of the Santravel app's registration process. The left screenshot shows the registration form with a red arrow pointing to the 'Register' button. The right screenshot shows the 'Create Santravel Account' screen with a 'Register' button at the bottom.

**Registration Form (Left Screenshot):**

- Language: english
- SMARTRAVEL logo
- Navigation: Login (selected), Verification code login
- Account: Please fill in your e-mail address
- password: Please enter your password
- Forget the password? Register (indicated by a red arrow)
- Agreements:  Please read and agree (User Agreement) and (Privacy Agreement)
- Log in button

**Create Santravel Account (Right Screenshot):**

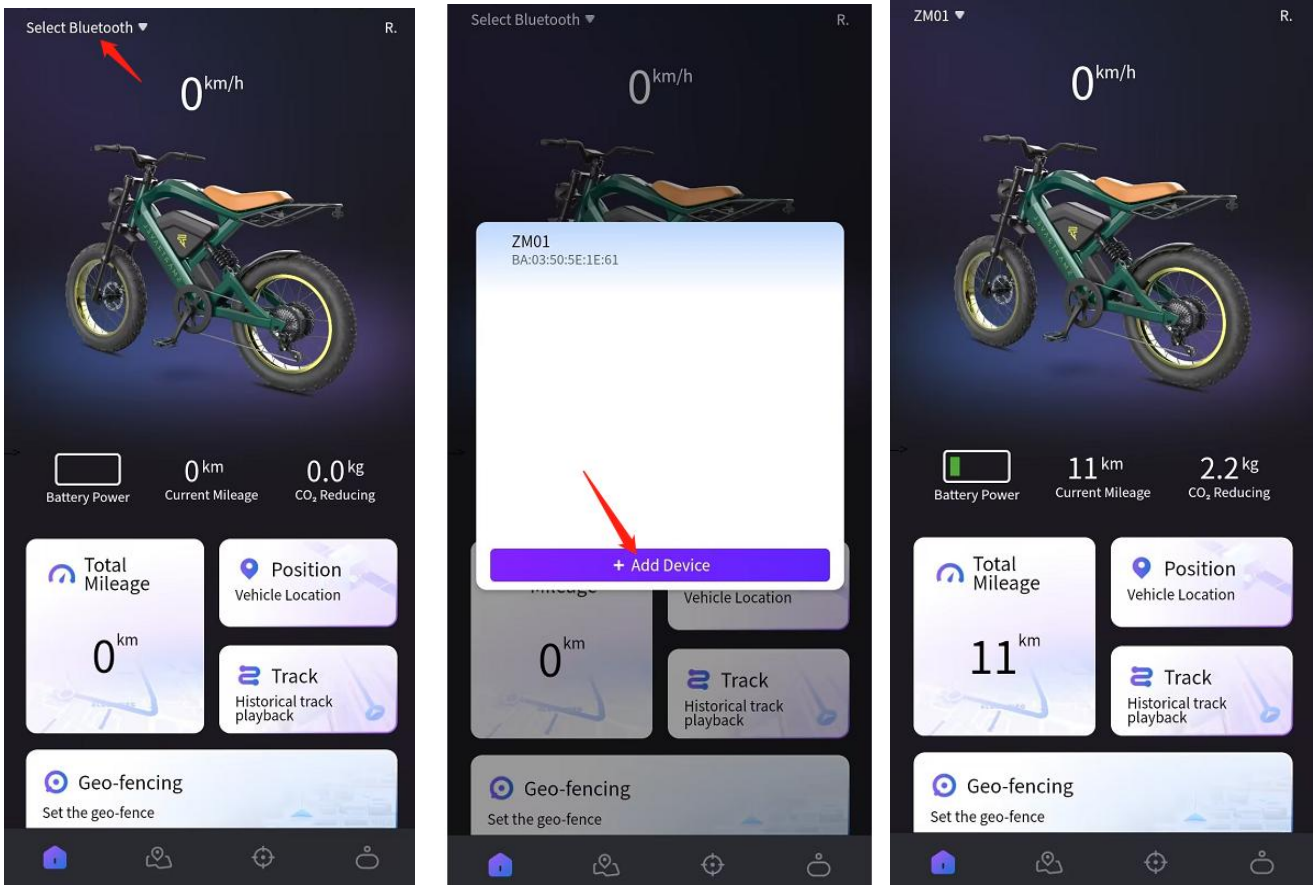
- Username: Please enter your username
- eMail: Please fill in your e-mail address
- password: Please enter your password
- Confirm Password: Please enter your password
- Verification Code: Please fill in verification code
- Send the verification code button
- Already have an account, log in now
- Agreements:  Please read and agree (User Agreement) and (Privacy Agreement)
- Register button

## (4) Home page

### 1. Bluetooth connection

- (1) First you need to turn on the Bluetooth switch of your phone.
- (2) Find the Select Bluetooth button in the upper left of the page.
- (3) Click to select Bluetooth and a prompt page will pop up.
- (4) Allow the APP to access nearby Bluetooth device information.
- (5) After running, click Add Device to start searching for Bluetooth information of nearby vehicles.
- (6) After searching for the Bluetooth device, click on the Bluetooth device to connect.
- (7) After the connection is successful, it will prompt that the connection is successful. The device number of the successfully connected device will be displayed in the upper left of the page,

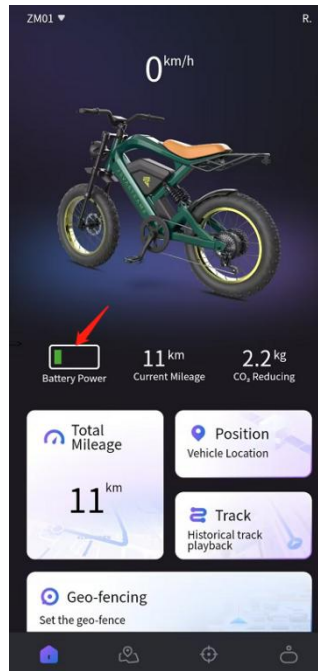
and the corresponding battery level will be displayed in green, as shown in Figure 3 below.



## 2. Battery power

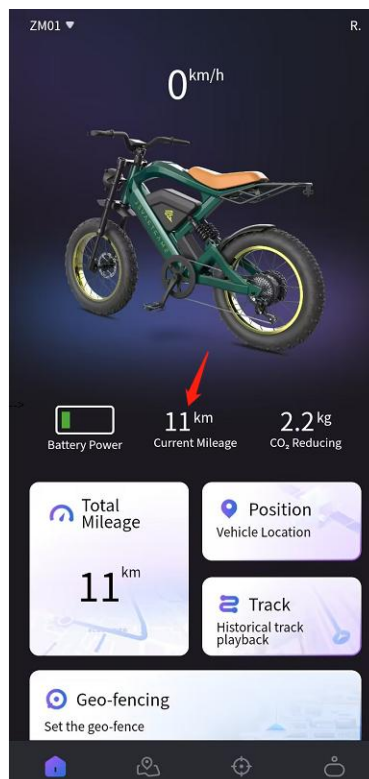
After the Bluetooth connection is successful, the APP connects to the instrument and displays the current vehicle battery level.





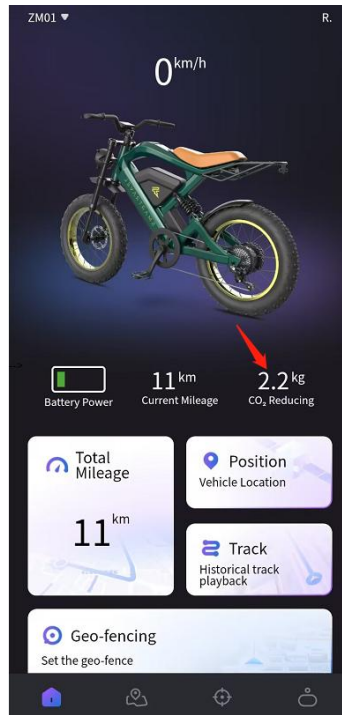
### 3. Current mileage

After Bluetooth connection, the APP connects with the ebike and displays the current vehicle riding speed.



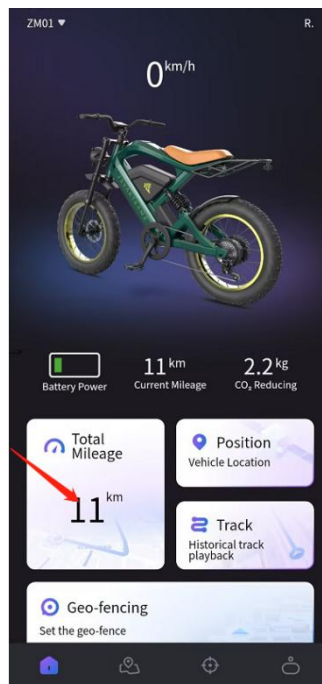
### 4. Carbon emissions reduction

The total mileage is multiplied by the calculation coefficient. The calculation coefficient can be adjusted in the background.



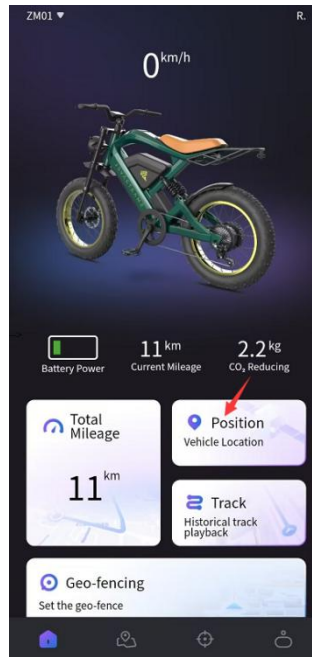
## 5. Total mileage

Showing the vehicle's total mileage data.



## 6. Position

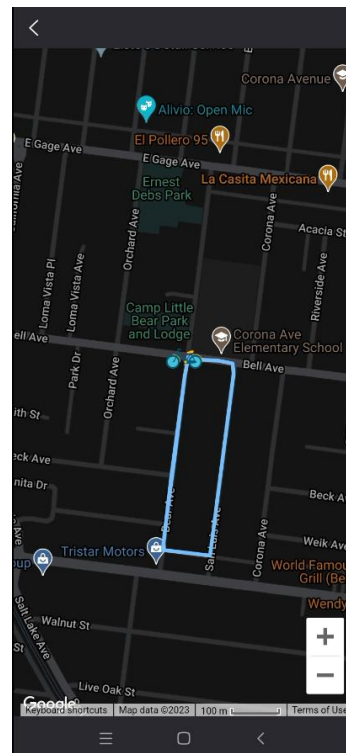
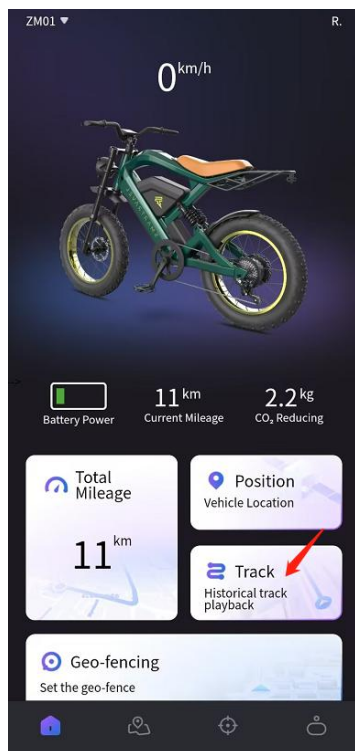
Check your Ebike current location.



## 7. Track playback

Check ebike track records within a time range you set

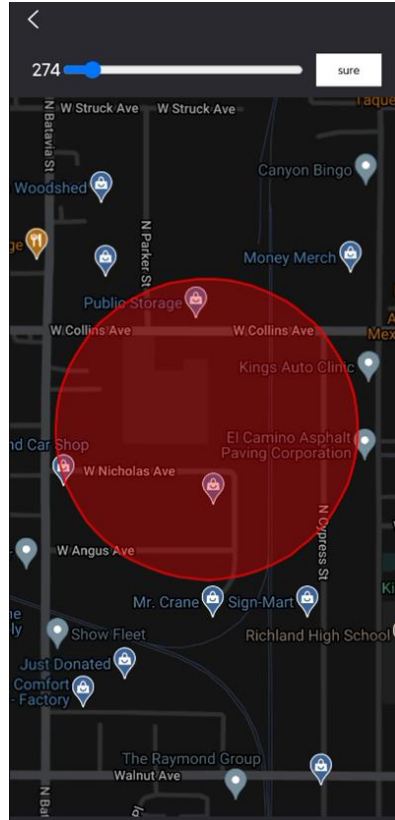
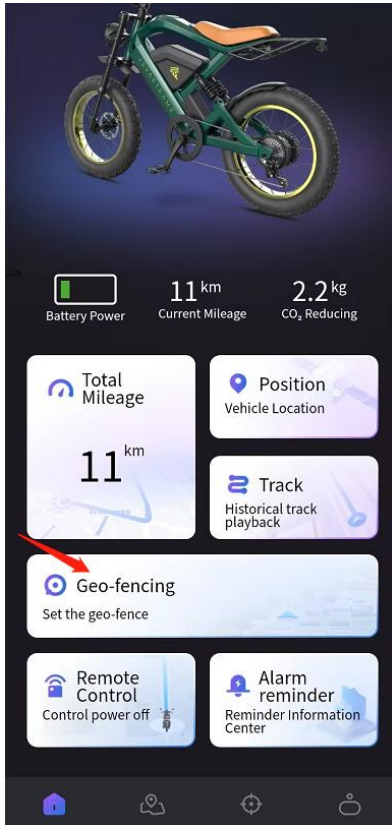
- (1) Click “Track” on the homepage.
- (2) Select the start time and end time.
- (3) Click to confirm and view the riding track replay.



## 8. Geo-fencing

Set the riding area and prompt when exit or enter the area.

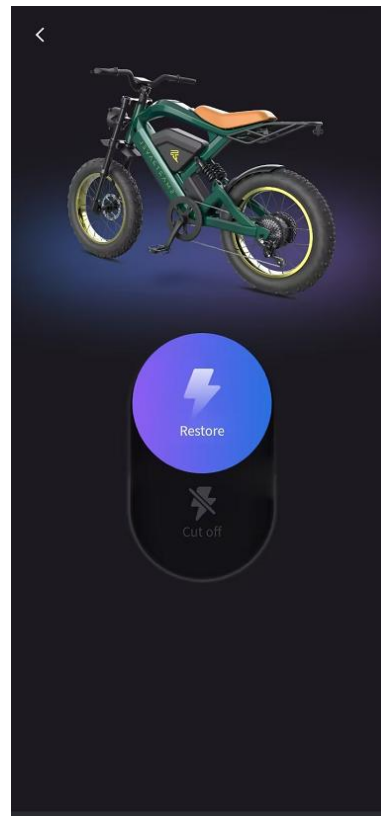
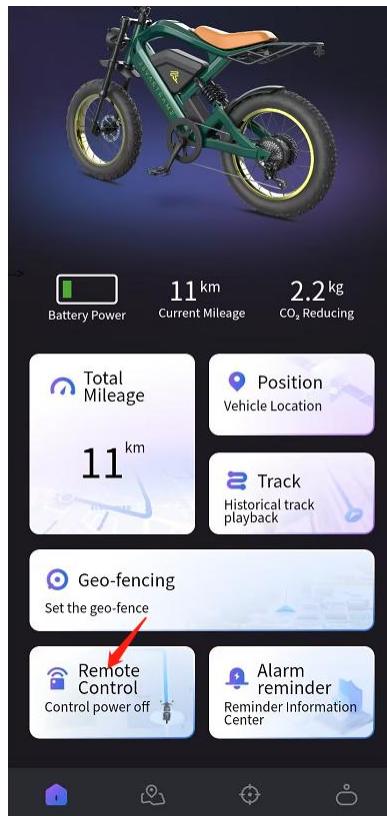
- (1) Click “Geo-fencing” icon
- (2) The current area range is displayed by default. You can click on other areas to adjust.
- (3) Drag the range bar at the top of the page to set the range.
- (4) After the setting is completed, click Confirm to complete the setting.



## 9. Remote control

Cut off power supply of Ebike.

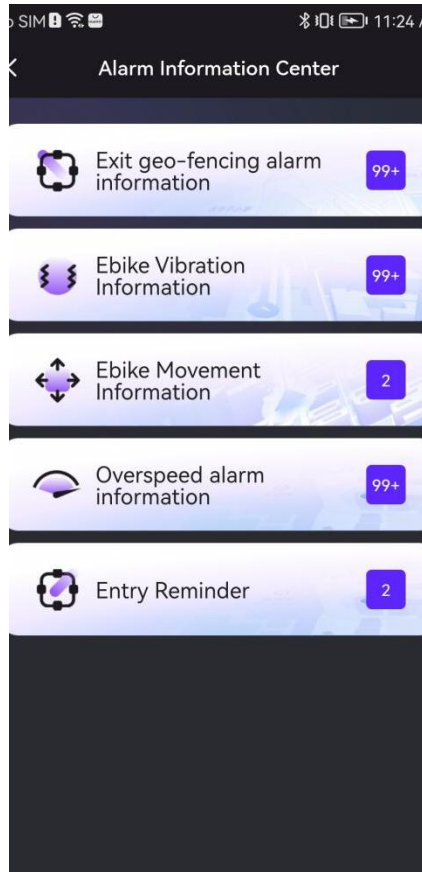
- (1) Click the “Remote Control” icon on the home page to enter the control page.
- (2) Switch on or off power supply.



## 10. Alarm reminder

Different alarm information collecting, such as over-speed alarm, tow-away alarm and so on.

- (1) Click the "alarm reminder" button to enter the alarm information center.
- (2) Click on the exit geo-fencing alarm information to view the detail.
- (3) Click on the vehicle vibration information to view the vehicle vibration information.
- (4) Click vehicle movement information to view vehicle movement information.
- (5) Click on the speed alarm information to view the speed alarm information.



## (5) Navigation

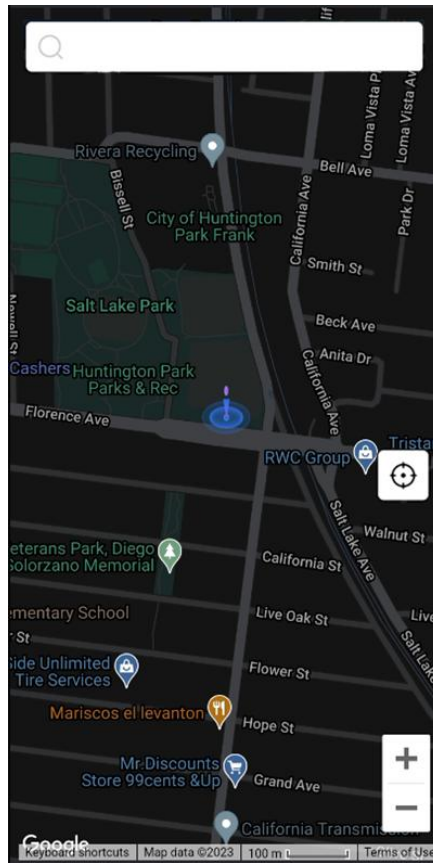
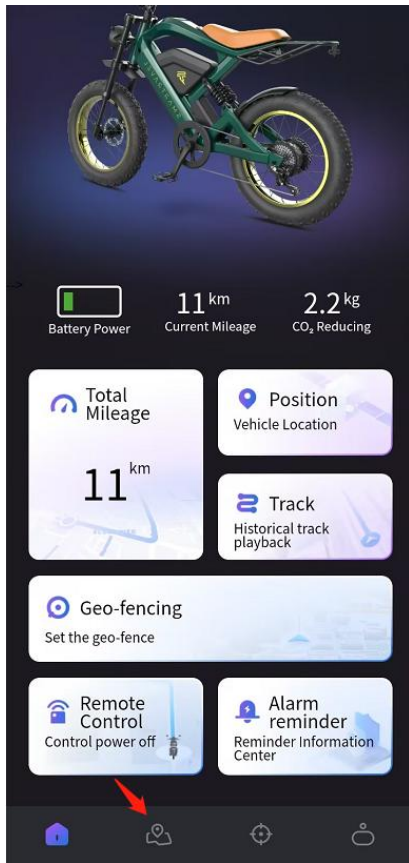
### 1. Map Navigation

Real-time tracking and destination route planning based on changes in riding position.

(1) At the top of the page, enter the destination.

(2) Click the start navigation icon at the bottom of the page.

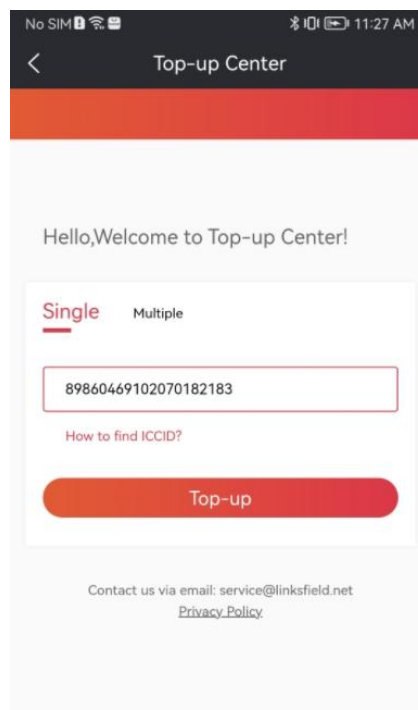
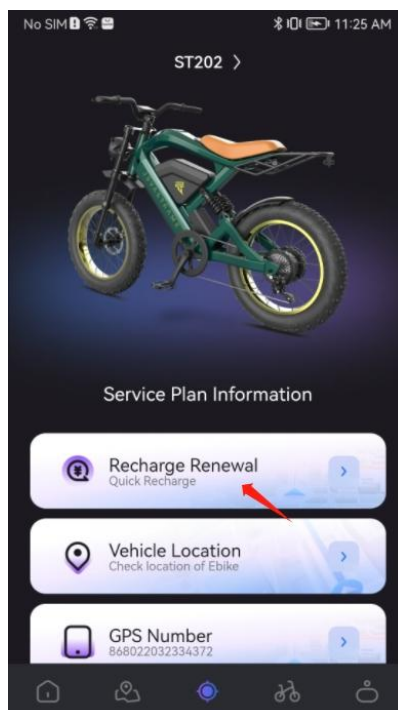
(3) A prompt box will pop up, select Google Maps. If the phone does not have Google Maps, the app store will pop up for download.



## (6) GPS

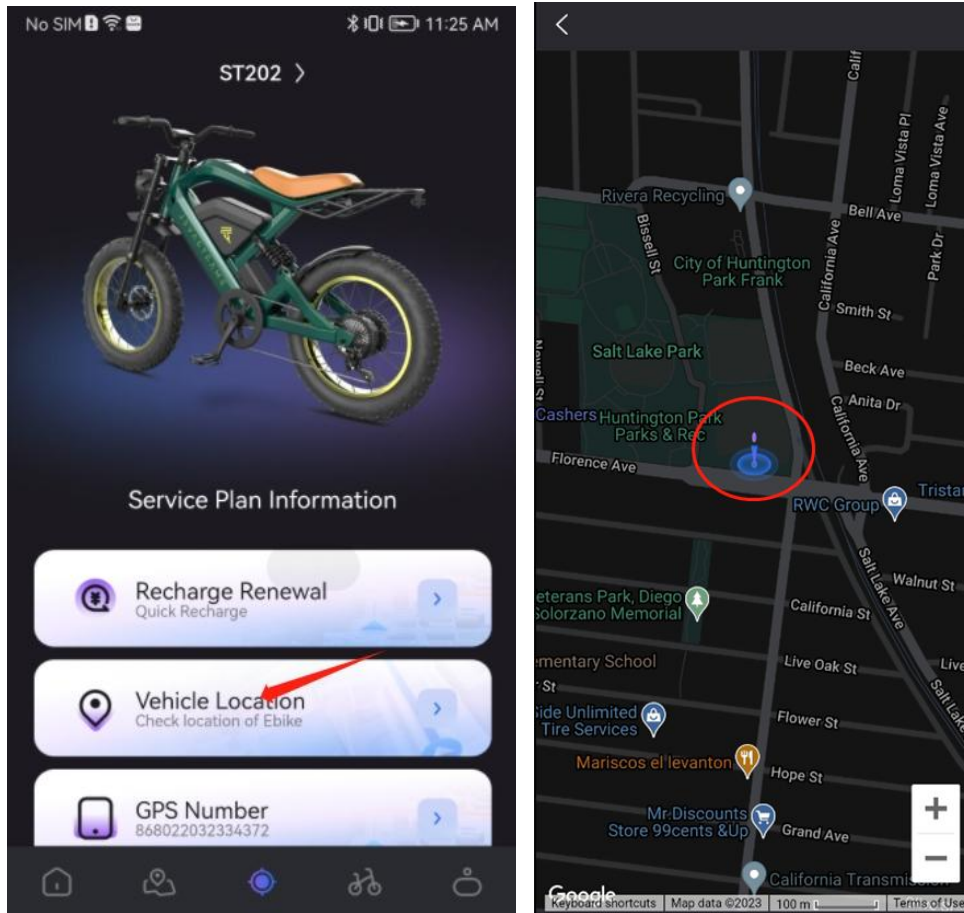
### 1. Service plan top-up

Smartravel offers a one-month free trial of its GPS service. After the trial period, you can purchase a GPS value-added service plan on a monthly, quarterly, or annual basis



## 2. Ebike positioning

Check Ebike current location.

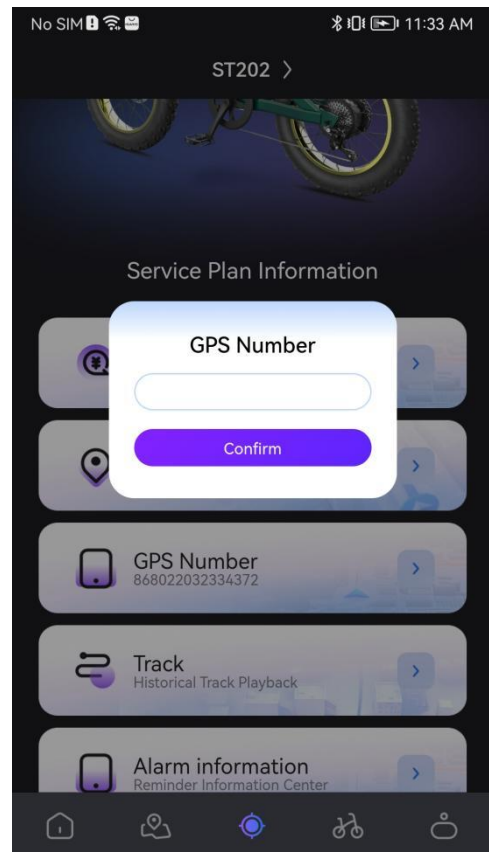
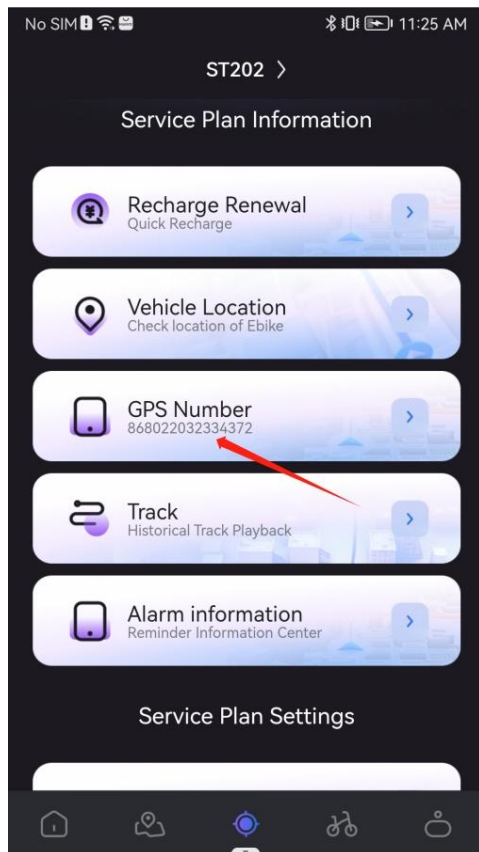


## 3. SIM phone number

Bind SIM phone number.

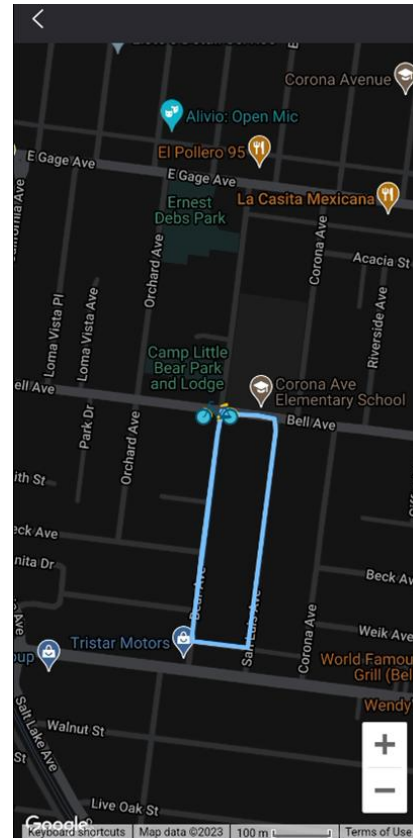
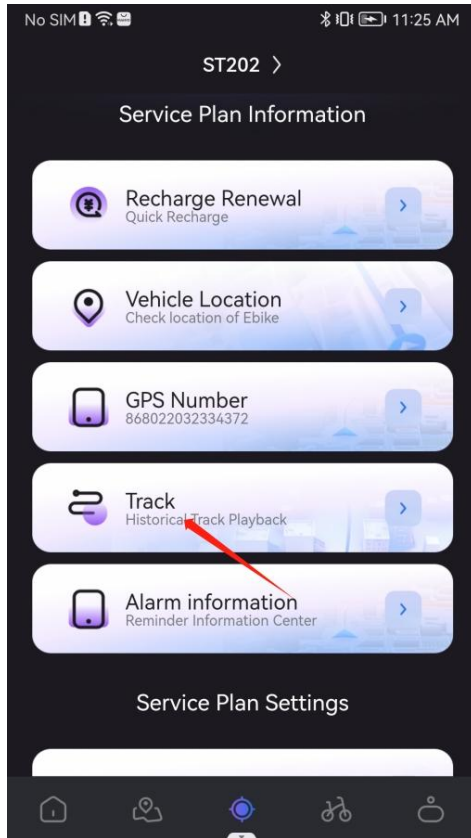
- (1) Click on the SIM phone number.
- (2) Enter the SIM phone number and confirm binding.





#### 4. Historic track playback

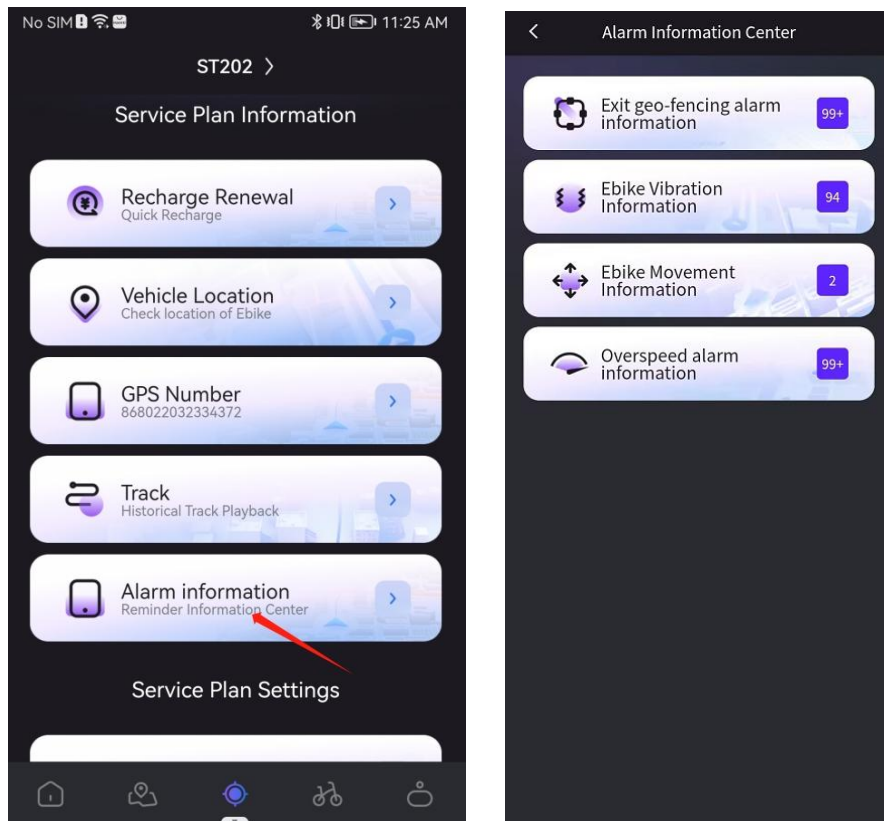
- (1) Click the third menu icon and choose "Track" icon
- (2) Select the start time and end time
- (3) Click to confirm and view the riding track replay



## 5. Alarm information

Different alarm information collecting, such as over-speed alarm, tow-away alarm and so on.

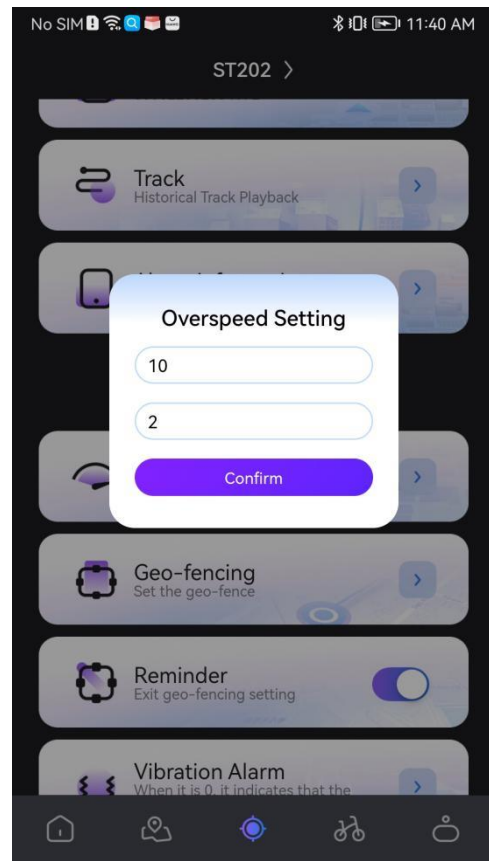
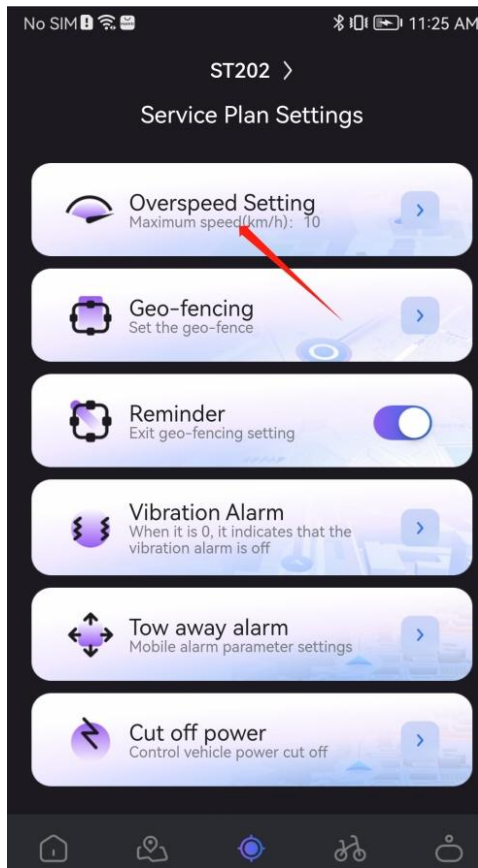
- (1) Click the “alarm reminder” button to enter the alarm information center.
- (2) Click on the exit geo-fencing alarm information to view the detail.
- (3) Click on the vehicle vibration information to view the vehicle vibration information.
- (4) Click vehicle movement information to view vehicle movement information.
- (5) Click on the speed alarm information to view the speed alarm information.



## 6. Overspeed setting

Used to limit the maximum speed of riding and the duration of speeding.

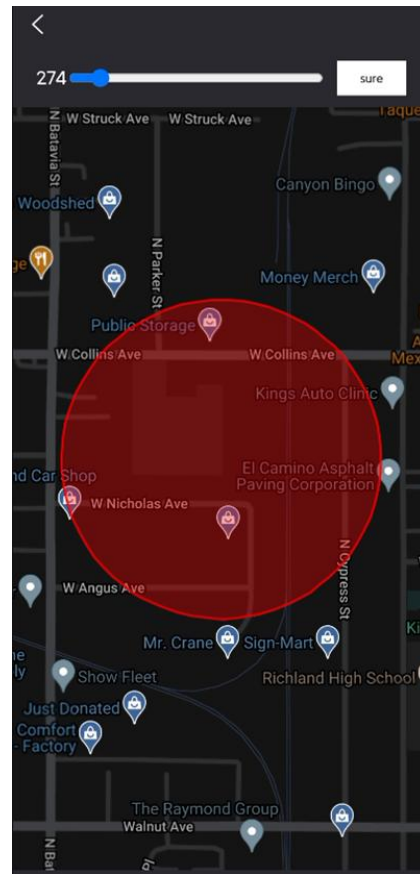
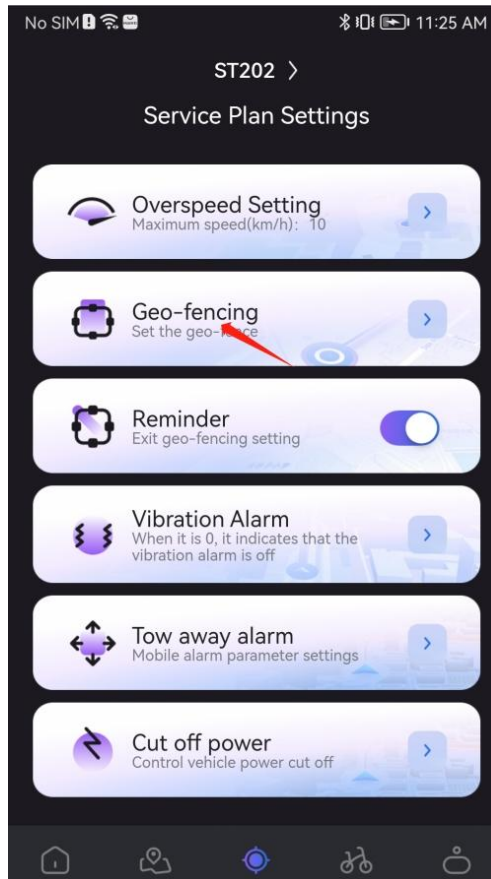
- (1) Click on "Overspeed Settings".
- (2) Set the maximum speed and overspeeding duration time threshold.
- (3) After the settings are completed, click Confirm to save.



## 7. Geo-fencing

Set the riding area and prompt when exceeding the area.

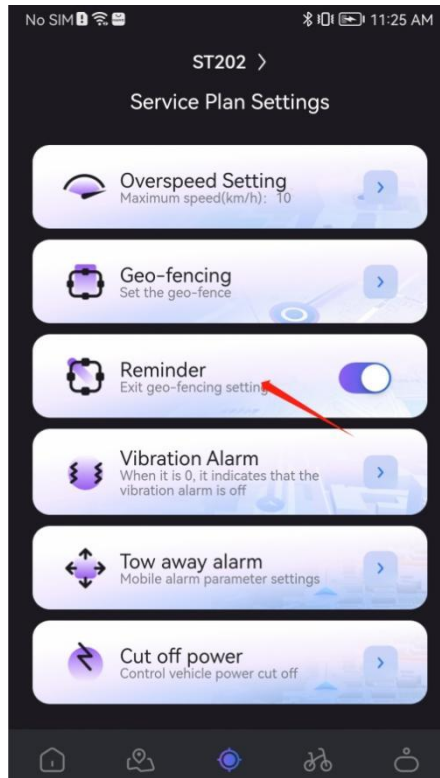
- (1) Click the third menu icon and choose “Geo-fencing” icon.
- (2) The current area range is displayed by default, you can click on other areas to adjust.
- (3) Drag the range bar at the top of the page to set the area.
- (4) After the setting is completed, click Confirm to complete the setting.



## 8. Geo-fencing reminding

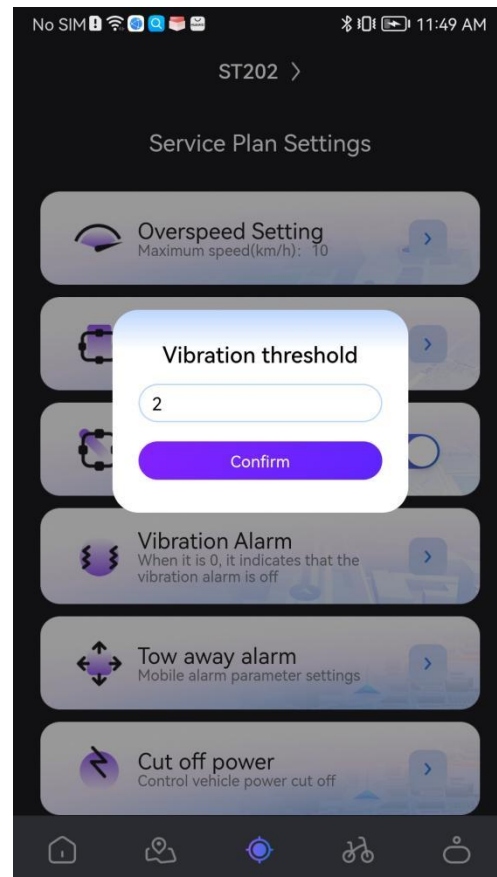
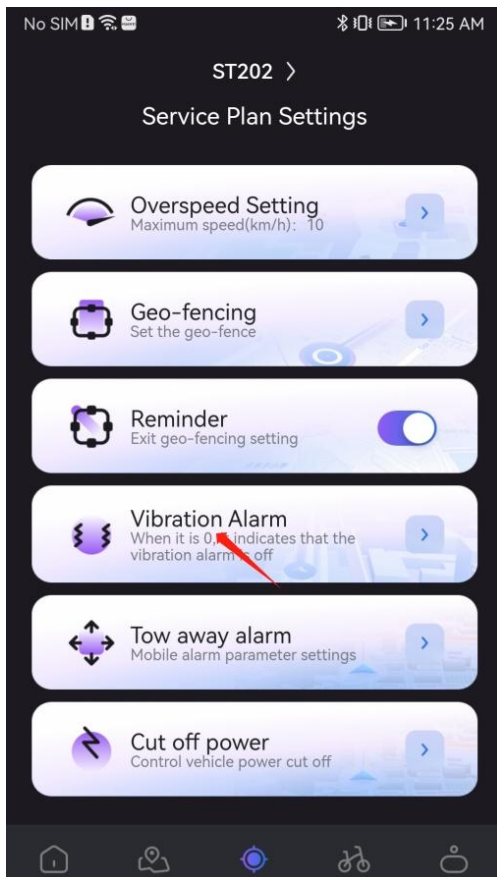
Set reminders when exit geo-fencing.

- (1) Click the third menu icon and choose "Geo-fencing" icon.
- (2) Click the reminder button to turn it on or off.



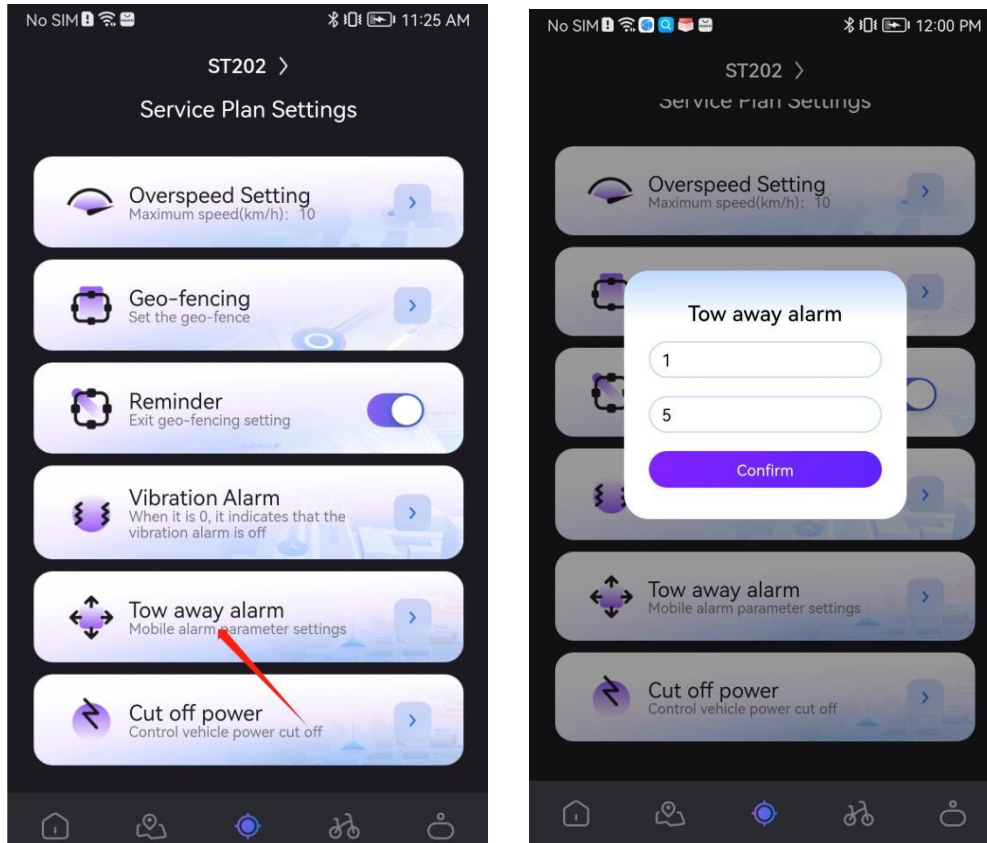
## 9. Vibration alarm

Set the corresponding threshold. When the vehicle vibrates and reaches the threshold, an alarm message will appear, default threshold is 10.



## 10. Tow-away alarm

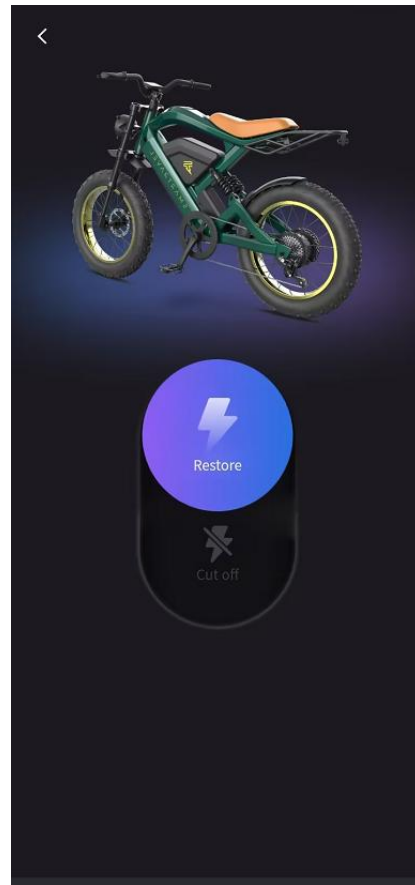
Set the corresponding threshold. When the vehicle vibrates and reaches the threshold, an alarm message will appear.



## 11. Cut off power supply

Control power supply on/off.

- (1) Click the third menu icon and choose "Cut off power" icon.
- (2) Click to recover or cut off power supply.



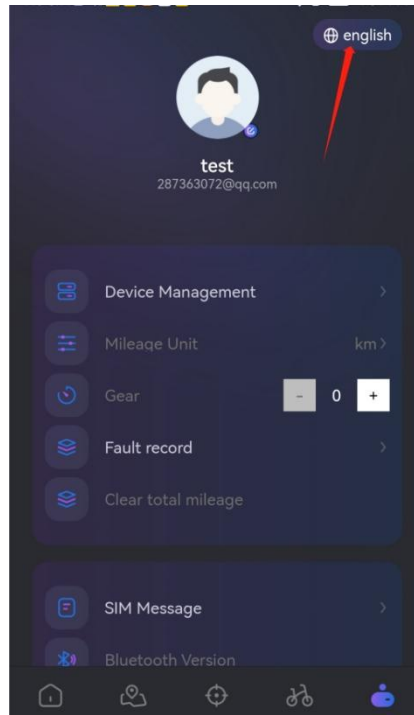
## (7) My device

### 1. Language

Switch the language version.

- (1) Click the bottom right 4th menu icon and enter.
- (2) After entering the menu, click on the upper right of the page to switch languages.
- (3) Switch the language you want to use and click Confirm to complete the switch.

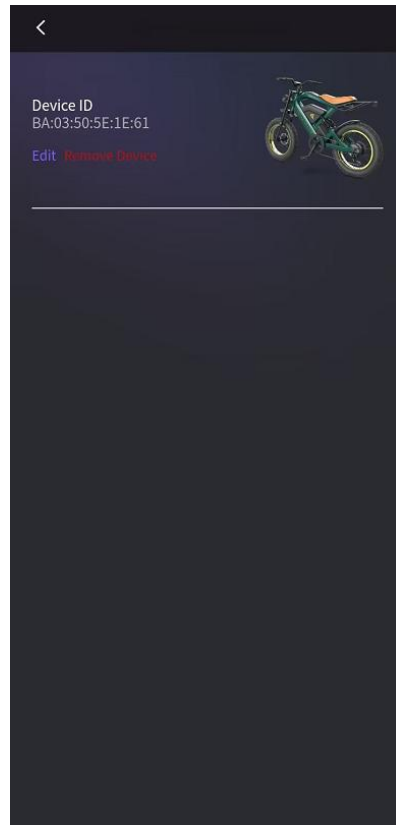
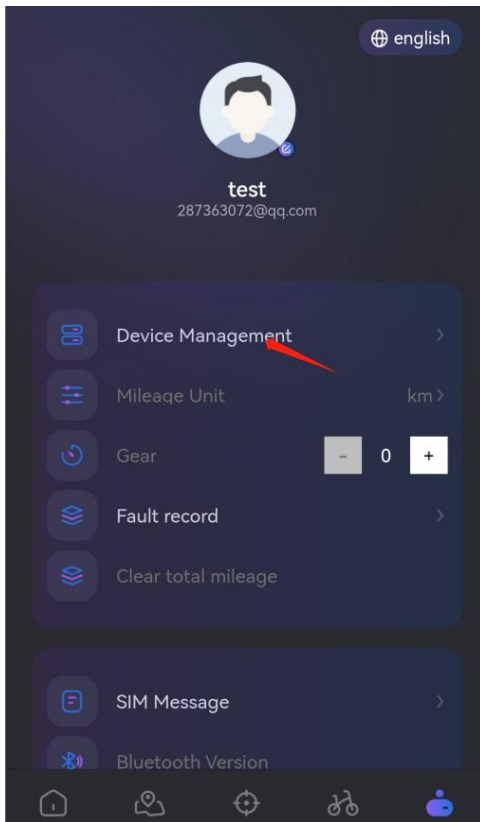




## 2. Device management

Manage devices connected to Bluetooth under this account.

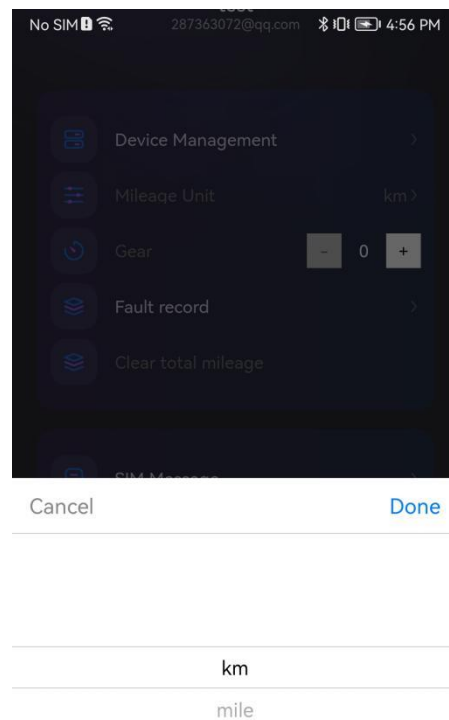
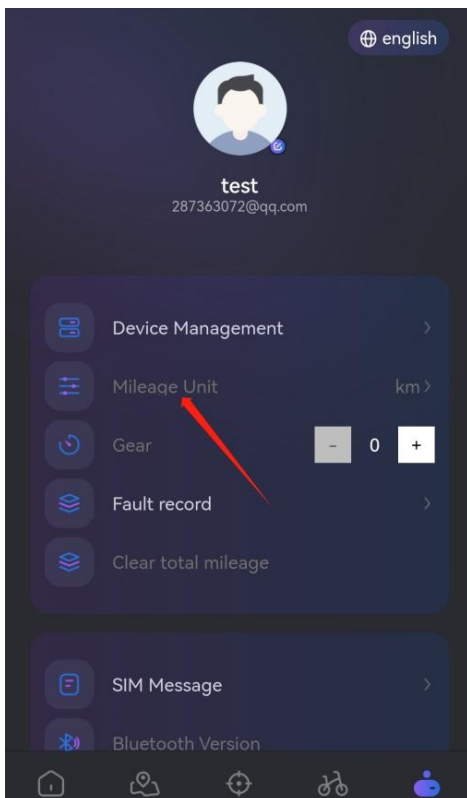
- (1) Click My Menu in the bottom right of the page to enter the menu.
- (2) Find out “device management” and click Device Management.
- (3) Click Edit Information to view connected ebike information.
- (4) Click Remove Device and the device information will be removed from the account.



### 3. Mileage unit

Switch the mileage unit. The mileage units include kilometers and miles, namely km and mile.

- (1) Click My Menu in the bottom right of the page to enter the menu.
- (2) Click the mileage unit to switch units.

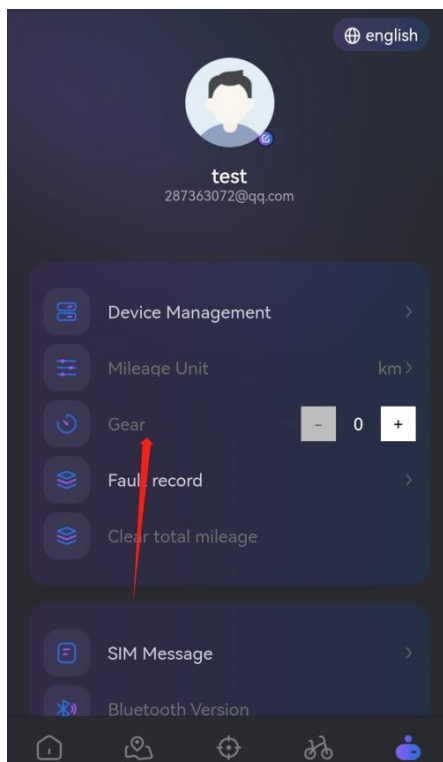


#### 4. Gear level

Speed up or down gears via App.

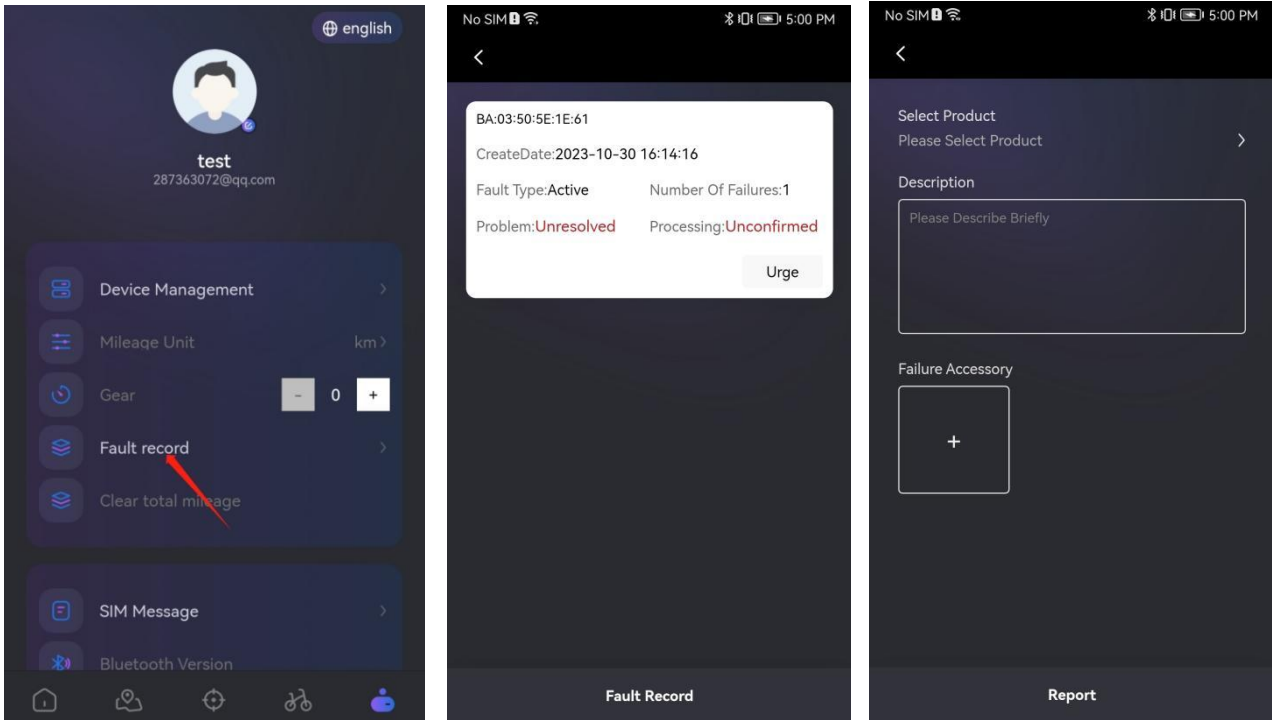
- (1) Click My Menu in the bottom right of the page to enter the menu.
- (2) Find out the gear icon and adjust the gear up and down. (The lowest is 0 and the highest is

5)



#### 5. Fault record

Report the faulty information by briefly describing the problem and submitting it. After-sales personnel will then process the information and offer you the solution.

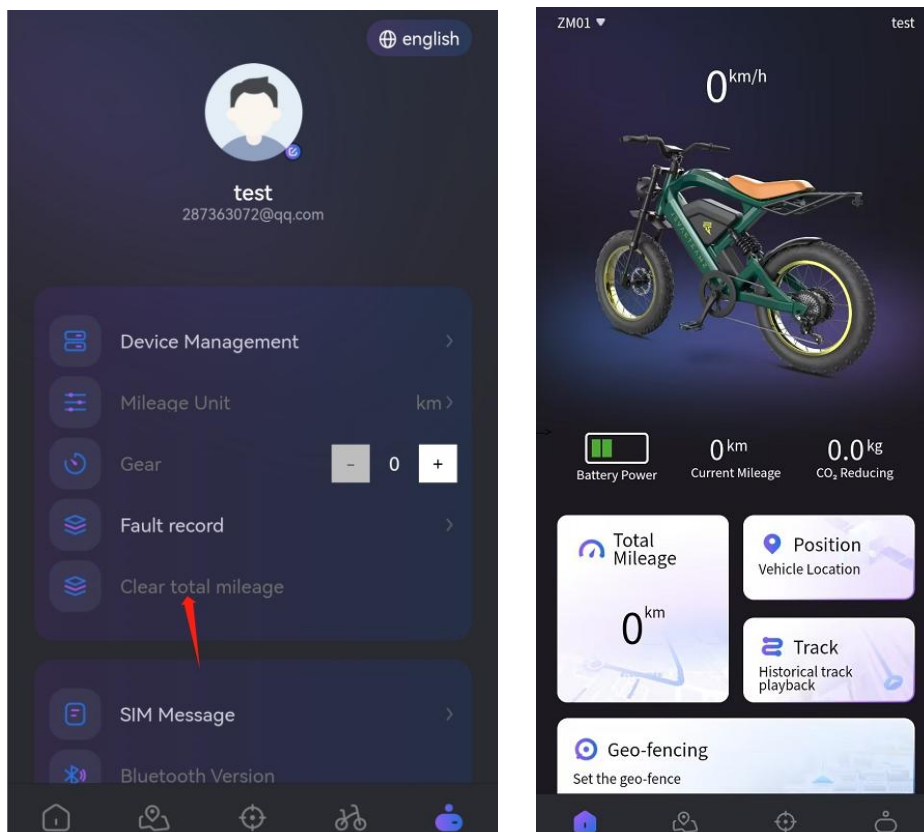


## 6. Clear total mileage

Clear total mileage data of currently connected Ebike.

(1) Connect to Bluetooth,click My Menu in the bottom right of the page to enter the menu.

(2) Find out “Clear Total Mileage” and click “Clear Total Mileage”. After clearing, the data on the displayer and the APP homepage will be cleared.

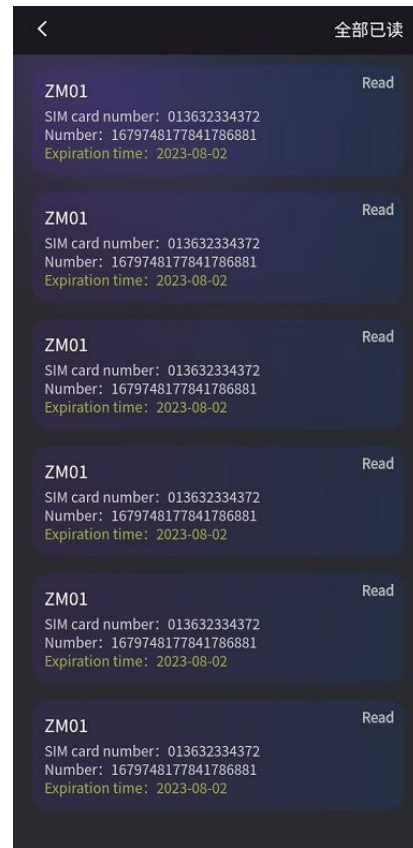
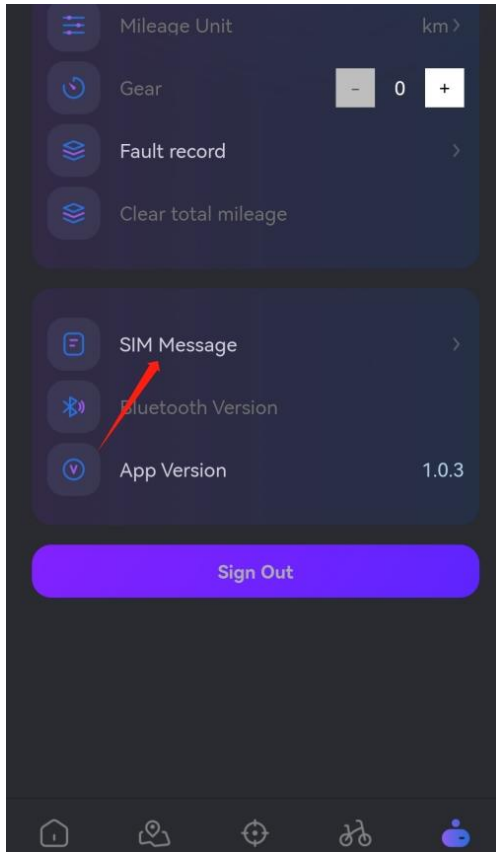


## 7. SIM information

Check the information sent by the SIM card(cellphone number), such as insufficient balance, need to renew, etc.

(1) Click My Menu in the bottom right of the page to enter the menu.

(2) Click SIM message to enter the message page and view the content of the received message.

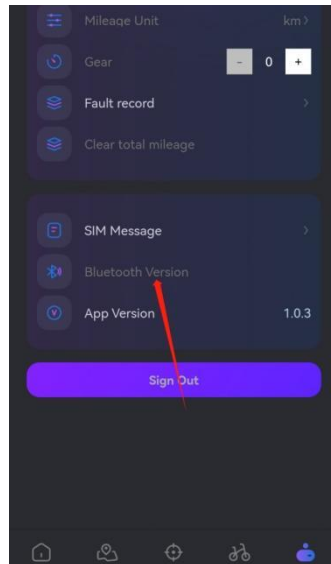


## 8. Bluetooth version

View the Bluetooth information content of the connected device.

(1) Click My Menu in the bottom right of the page to enter the menu.

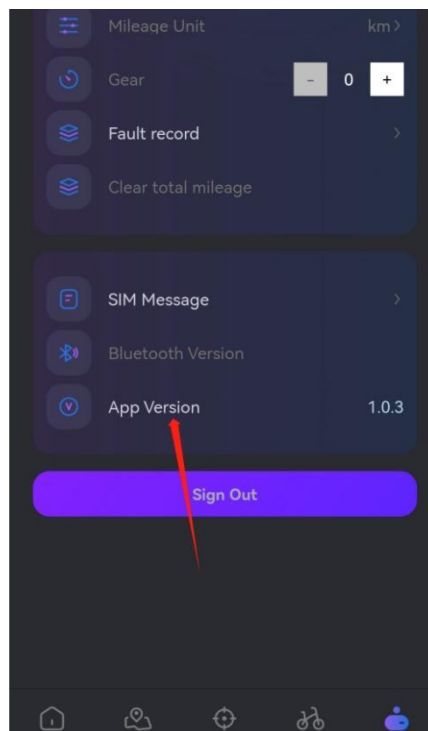
(2) Click Bluetooth version to view the Bluetooth information of the currently connected vehicle.



## 9. APP version

Used for APP version update. When there is a new version that needs to be updated, it can be updated in the current APP.

- (1) Click 4th Menu in the bottom right of the page to enter the menu.
- (1) Click on the APP version to view the current version information.
- (2) When a new version is available, a pop-up page will prompt the user whether to update.



## (8) Log out

Log out of current account.

- (1) Click 4th Menu in the bottom right of the page and enter.
- (2) Find out the “Sign out” icon and click to log out.
- (3) Log out of the current account after confirmation.

